

GULF STREAM



COACH, INCORPORATED

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July 8, 2008

Michael Rey
Producer
CBS Evening News
524 West 57th Street
New York, New York 10019

Dear Mr. Rey:

Thank you very much for your inquiry regarding Gulf Stream Coach, Inc.

Gulf Stream Coach is a family-owned and operated manufacturer of recreational vehicles that has built its reputation over 25 years by serving its customers and producing a quality product that is both safe and of good value. Our company has become one of the leading manufacturers in the United States due in no small part to the hard work of our employees and the pride that all of us at Gulf Stream have in the products we produce for our customers.

Emblematic of our company's strong Midwestern roots, Gulf Stream Coach did not hesitate when we were called upon to assist our government in helping to shelter the victims displaced by Hurricane Katrina. While we never could have foreseen the role we would eventually play in the response to the worst natural disaster in our nation's history, Gulf Stream is proud of what we did to help our fellow Americans.

Gulf Stream Coach successfully met a very challenging production schedule and delivered 50,000 travel trailers that met all FEMA manufacturing specifications and passed all product inspections. In addition to our normal product inspections, we conducted additional inspections of all life safety systems in the FEMA travel trailers before they left our plants.

Our company adopted a production process that allowed us to manufacture over 300 units a day to meet FEMA's very short timetable. We delivered nearly 3,000 trailers in the first four weeks alone. Our employees made sacrifices, often giving up scheduled vacation and personal time in order to meet the critical need to manufacture and provide travel trailers in the wake of the hurricane's destruction.

Moreover, during the manufacture of the trailers for Hurricane Katrina victims, Gulf Stream Coach representatives took particular care to inspect each unit as it was being produced and also after it arrived in the disaster staging zone in Louisiana. It is important to understand that FEMA officials were present at our Indiana plants, inspecting trailers going to the Gulf Coast.

To this day, there are no federal standards governing formaldehyde emissions in travel trailers.

As a federal standard is considered, Gulf Stream Coach has voluntarily converted to low emission controlled wood products that meet the stringent formaldehyde emission levels proposed by the California Air Resources Board (CARB). The Recreation Vehicle Industry Association (RVIA) has followed our lead by setting this standard for all its members.

We set about to change wood components in our travel trailers to materials meeting the CARB emission standard in 2007. We also implemented a third party inspection certification of our material control processes.

Gulf Stream Coach is proud that we were able to provide temporary housing to victims displaced by Hurricane Katrina. We continue to work with the federal government to address issues relating to travel trailers.

Sincerely,

Jim Shea
Chairman, Gulf Stream Coach, Inc.